

Wyse Customer Support – Service Program Availability

RTD Warranty Extension Program

The RTD program is available worldwide. Customers who purchase this program may have defective units repaired at Wyse Service Centers and ASCs around the world especially in the countries listed below.

1. North America
 - a. US – Wyse Service Center
 - b. Canada
2. EMEA
 - a. Austria
 - b. Belgium
 - c. Denmark
 - d. Germany – Wyse Service Center
 - e. France
 - f. Pakistan
 - g. Poland
 - h. UK – Wyse Service
 - i. South Africa
3. Asia
 - a. Japan
 - b. Malaysia
 - c. Singapore
 - d. Taiwan
4. Oceania
 - a. Australia
 - b. New Zealand

ARS Warranty Upgrade and ARS Warranty Extension Program

The ARS Program is only available to customers in the following countries at this time.

1. North America
 - a. US
 - b. Canada
2. Europe
 - a. Belgium
 - b. Czech Republic
 - c. Denmark
 - d. Finland
 - e. France
 - f. Germany
 - g. Greece
 - h. Hungary
 - i. Iceland
 - j. Ireland
 - k. Italy
 - l. Luxembourg
 - m. Monaco
 - n. Netherlands
 - o. Norway
 - p. Poland
 - q. Portugal
 - r. Romania

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- s. Slovakia
 - t. Spain
 - u. Sweden
 - v. Switzerland
 - w. United Kingdom
3. Oceania
- a. Australia